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UNIVERSITAS MUHAMMADIYAH BENGKULU

KUESIONER PENELITIAN “PENGARUH *E-SERVICE QUALITY* DAN *E-SATISFACTION* TERHADAP *REPURCHASE INTENTION* PADA MAHASISWA PENGGUNA TIKTOK SHOP DI FAKULTAS EKONOMI DAN BISNIS UNIVERSITAS MUHAMMADIYAH BENGKULU”

Yth, Responden Penelitian

Mahasiswa Fakultas Ekonomi Program Studi Manajemen S1 angkatan 2022

Dengan Hormat,

Saya mahasiswa Fakultas Ekonomi dan Bisnis Universitas Muhammadiyah Bengkulu

Nama : Shinta

NPM : 2261201091

Sedang mengadakan penelitian untuk penyusunan skripsi yang berjudul “Pengaruh *E-Service Quality* Dan *E-Satisfaction* Terhadap *Repurchase Intention* Pada Mahasiswa pengguna TikTok Shop di Fakultas Ekonomi dan Bisnis Universitas Muhammadiyah Bengkulu”.

Saya mohon kesediaan teman-teman untuk meluangkan waktu sejenak untuk mengisi kuisisioner penelitian ini. Dan sebelumnya saya ucapkan terimakasih atas kesediaan teman-teman mengisi kuisisioner penelitian ini. Berikut ini adalah petunjuk pengisian kuisisioner

1. Isilah identitas teman-teman di kolom identitas responden yang telah disediakan.
2. Pilihlah salah satu jawaban yang paling tepat dengan memberi tanda checklist

(√) menurut pendapat teman-teman pada kolom yang disediakan.

3. Jawablah setiap bagian kuesioner ini sesuai dengan petunjuk pengisian yang ada.
4. Pastikan teman-teman telah memberikan jawaban bagi setiap pernyataan dan tidak ada pernyataan yang terlewatkan.
5. Kerahasiaan identitas dan jawaban teman-teman dijamin oleh peneliti.

Terimakasih atas bantuan teman-teman sekalian.

Hormat Saya

Shinta

I. IDENTITAS MAHASISWA

Data Responden	
Umur	
Jenis Kelamin	
Lama Menggunakan TikTok Shop	

II. PETUNJUK PENGISIAN

Pilihlah salah satu jawaban yang paling tepat dengan memberi tanda checklist menurut pendapat teman-teman pada kolom yang disajikan. Alternatif

Jawaban :

STS = Sangat Tidak Setuju (1)

TS = Tidak Setuju (2)

KS = Kurang Setuju (3)

S = Setuju (4)

SS = Sangat Setuju (5)

Kuisisioner ini hanya di isi oleh responden yang pernah menggunakan TikTok Shop dan sudah pernah berbelanja minimal dua kali. Apabila anda belum pernah menggunakan TikTok Shop dan belum pernah berbelanja minimal dua kali melalui aplikasi shopee, anda tidak perlu melanjutkan pengisian kuisisioner ini. Terimakasih.

III. DAFTAR PERNYATAAN

E-SERVICE QUALITY (X₁)

No	Pernyataan	STS	TS	KS	S	SS
1	Mudah dalam mengakses TikTok Shop untuk mencari informasi yang di inginkan.					
2	TikTok Shop merupakan aplikasi belanja <i>online</i> yang sangat fungsional.					
3	Ketersediaan stok produk pada TikTok Shop selalu ada dan pengiriman produk sesuai dengan waktu yang telah ditentukan.					
4	TikTok Shop sangat aman dan melindungi informasi tentang data transaksi dan data diri.					
5	TikTok Shop menyediakan mekanisme pengembalian produk dan garansi <i>online</i> apabila terjadi masalah.					
6	TikTok Shop memberi gratis biaya pengiriman/ gratis ongkir dengan minimum pembelian barang sesuai ketentuan yang tertera.					

E-SATISFACTION (X₂)

No	Pernyataan	STS	TS	KS	S	SS
1	Konsumen merasa puas dengan layanan yang diberikan oleh TikTok Shop					
2	Konsumen merasa puas dengan penawaran yang diberikan oleh TikTok Shop yaitu dengan menampilkan produk produk yang sedang di cari atau yang paling sering di cari di beranda paling atas dan juga adanya promo-promo menarik sehingga mampu mempengaruhi konsumen untuk membeli produk tersebut.					
3	Konsumen merasa puas dengan keamanan data diri pada TikTok Shop yang sangat terjamin kerahasiaannya.					
4	Konsumen merasa puas dengan tampilan desain pada TikTok Shop					

REPURCHASE INTENTION (Y)

No	Pernyataan	STS	TS	KS	S	SS
1	Selalu ingin berbelanja pada TikTok Shop					
2	Selalu merekomendasikan produk yang ada pada TikTok Shop kepada orang lain.					
3	Selalu mencari produk yang diinginkan dan akan selalu membeli produk tersebut melalui aplikasi shopee dan TikTok Shop pilihan utama .					
4	Mempunyai keinginan untuk mencari informasi suatu produk dari TikTok Shop.					

Tabulasi 20 Responden

NO	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1	X2.1	X2.2	X2.3	X2.4	X2	Y1	Y2	Y3	Y4	Y
1	4	4	4	4	4	4	24	5	5	5	5	20	4	4	4	4	16
2	4	4	4	4	5	4	25	4	4	4	4	16	4	4	4	4	16
3	5	5	5	5	5	5	30	4	4	4	4	16	5	5	5	5	20
4	4	4	4	4	4	4	24	5	5	5	5	20	4	4	4	4	16
5	5	5	5	5	5	5	30	4	4	4	4	16	5	5	5	5	20
6	4	4	4	4	4	4	24	5	5	5	5	20	4	4	4	4	16
7	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
8	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
9	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
10	4	4	4	5	5	4	26	4	4	4	4	16	4	4	4	5	17
11	4	5	4	4	4	4	25	5	5	4	4	18	4	5	4	4	17
12	3	3	4	3	3	3	19	3	4	3	4	14	3	3	4	3	13
13	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
14	4	4	4	4	5	4	25	4	4	4	4	16	4	4	4	4	16
15	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
16	5	4	5	4	4	5	27	5	4	5	4	18	5	4	5	4	18
17	5	5	5	5	5	5	30	5	5	5	5	20	5	5	5	5	20
18	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
19	4	4	4	4	4	3	23	4	4	4	4	16	4	4	4	4	16
20	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16

Hasil Olah Data 20 Responden

Correlations

		X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1
X1.1	Pearson Correlation	1	.780**	.891**	.780**	.635**	.915**	.946**
	Sig. (2-tailed)		.000	.000	.000	.003	.000	.000
	N	20	20	20	20	20	20	20
X1.2	Pearson Correlation	.780**	1	.629**	.780**	.635**	.720**	.863**
	Sig. (2-tailed)	.000		.003	.000	.003	.000	.000
	N	20	20	20	20	20	20	20
X1.3	Pearson Correlation	.891**	.629**	1	.629**	.466*	.836**	.833**
	Sig. (2-tailed)	.000	.003		.003	.038	.000	.000
	N	20	20	20	20	20	20	20
X1.4	Pearson Correlation	.780**	.780**	.629**	1	.831**	.720**	.905**
	Sig. (2-tailed)	.000	.000	.003		.000	.000	.000
	N	20	20	20	20	20	20	20
X1.5	Pearson Correlation	.635**	.635**	.466*	.831**	1	.606**	.805**
	Sig. (2-tailed)	.003	.003	.038	.000		.005	.000
	N	20	20	20	20	20	20	20
X1.6	Pearson Correlation	.915**	.720**	.836**	.720**	.606**	1	.910**
	Sig. (2-tailed)	.000	.000	.000	.000	.005		.000
	N	20	20	20	20	20	20	20
X1	Pearson Correlation	.946**	.863**	.833**	.905**	.805**	.910**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	
	N	20	20	20	20	20	20	20

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Correlations

		X2.1	X2.2	X2.3	X2.4	X2
X2.1	Pearson Correlation	1	.808**	.914**	.699**	.944**
	Sig. (2-tailed)		.000	.000	.001	.000
	N	20	20	20	20	20
X2.2	Pearson Correlation	.808**	1	.679**	.866**	.902**
	Sig. (2-tailed)	.000		.001	.000	.000
	N	20	20	20	20	20
X2.3	Pearson Correlation	.914**	.679**	1	.784**	.930**
	Sig. (2-tailed)	.000	.001		.000	.000
	N	20	20	20	20	20
X2.4	Pearson Correlation	.699**	.866**	.784**	1	.896**
	Sig. (2-tailed)	.001	.000	.000		.000
	N	20	20	20	20	20
X2	Pearson Correlation	.944**	.902**	.930**	.896**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	20	20	20	20	20

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

		Y1	Y2	Y3	Y4	Y
Y1	Pearson Correlation	1	.780**	.891**	.780**	.955**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	20	20	20	20	20
Y2	Pearson Correlation	.780**	1	.629**	.780**	.892**
	Sig. (2-tailed)	.000		.003	.000	.000
	N	20	20	20	20	20
Y3	Pearson Correlation	.891**	.629**	1	.629**	.863**
	Sig. (2-tailed)	.000	.003		.003	.000
	N	20	20	20	20	20
Y4	Pearson Correlation	.780**	.780**	.629**	1	.892**
	Sig. (2-tailed)	.000	.000	.003		.000
	N	20	20	20	20	20
Y	Pearson Correlation	.955**	.892**	.863**	.892**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	20	20	20	20	20

** . Correlation is significant at the 0.01 level (2-tailed).

Case Processing Summary

		N	%
Cases	Valid	20	100.0
	Excluded ^a	0	.0
	Total	20	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.938	6

Case Processing Summary

		N	%
Cases	Valid	20	100.0
	Excluded ^a	0	.0
	Total	20	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.934	4

Case Processing Summary

		N	%
Cases	Valid	20	100.0
	Excluded ^a	0	.0
	Total	20	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.921	4

Tabulasi 328 respnden

NO	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1	X2.1	X2.2	X2.3	X2.4	X2	Y1	Y2	Y3	Y4	Y
1	4	4	4	4	4	4	24	4	4	3	4	15	4	4	4	4	16
2	4	4	3	4	4	3	22	3	3	4	4	14	4	4	3	3	14
3	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
4	5	4	4	4	4	4	25	4	4	5	5	18	5	4	4	4	17
5	4	4	5	4	4	4	25	5	5	5	4	19	4	4	5	5	18
6	4	3	4	4	3	4	22	4	3	3	4	14	4	3	4	3	14
7	4	3	5	4	5	5	26	5	5	5	4	19	4	5	5	5	19
8	5	5	5	5	5	5	30	5	4	4	4	17	5	5	5	4	19
9	4	4	4	4	3	4	23	4	4	4	5	17	4	4	4	4	16
10	4	4	3	4	4	3	22	3	3	3	4	13	4	4	3	3	14
11	3	3	3	3	3	3	18	3	4	4	4	15	3	3	3	4	13
12	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
13	4	5	5	4	5	5	28	5	4	4	3	16	4	5	5	4	18
14	4	3	4	4	3	4	22	4	3	3	4	14	4	3	4	3	14
15	5	3	4	5	3	4	24	4	4	4	4	16	5	5	4	4	18
16	3	3	3	3	3	3	18	3	3	3	3	12	3	3	3	3	12
17	4	3	5	4	4	5	25	5	5	4	4	18	4	4	5	5	18
18	4	3	4	4	3	4	22	4	4	3	4	15	4	3	4	4	15
19	3	3	4	3	5	4	22	4	4	4	4	16	5	5	4	4	18
20	5	4	4	3	4	4	24	4	4	4	4	16	5	4	4	4	17
21	5	3	4	3	5	4	24	4	4	4	4	16	5	5	4	4	18
22	4	3	3	4	3	3	20	3	4	4	3	14	4	3	3	4	14
23	4	4	4	4	4	4	24	4	5	4	3	16	4	4	4	5	17
24	4	3	3	4	3	5	22	5	4	4	5	18	4	5	5	4	18
25	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
26	4	4	3	4	4	3	22	3	4	4	4	15	4	4	3	4	15
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30	4	4	4	4	4	4	24	4	5	4	4	17	4	4	4	5	17
31	2	1	1	2	1	1	8	1	2	2	2	7	2	1	1	2	6
32	5	5	5	5	5	5	30	5	4	4	4	17	5	5	5	4	19
33	5	5	4	5	5	4	28	4	4	4	4	16	5	5	4	4	18
34	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16

35	3	2	2	3	2	2	14	2	3	2	2	9	3	2	2	3	10
36	4	4	4	4	4	4	24	4	4	3	4	15	4	4	4	4	16
37	4	4	3	4	4	3	22	3	3	4	4	14	4	4	3	3	14
38	4	4	4	4	4	4	24	4	4	4	4	16	4	4	4	4	16
39	5	4	4	4	4	4	25	4	4	5	5	18	5	4	4	4	17
40	4	4	5	4	4	4	25	5	5	5	4	19	4	4	5	5	18
41	4	3	4	4	3	4	22	4	4	3	4	15	4	3	4	3	14
42	4	3	5	4	5	5	26	4	4	4	4	16	4	5	5	5	19
43	5	5	5	5	5	5	30	5	4	4	4	17	5	5	5	4	19
44	4	4	4	4	3	4	23	4	4	5	4	17	4	4	4	4	16
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266	5	5	5	5	5	5	30	5	5	5	5	20	4	4	4	4	16
267	4	4	4	4	5	4	25	3	4	4	4	15	4	4	4	4	16
268	4	4	4	4	4	4	24	4	5	5	5	19	5	4	4	4	17
269	5	4	5	4	4	5	27	5	5	4	5	19	4	4	5	5	18
270	5	5	5	5	5	5	30	5	5	4	5	19	4	3	4	3	14
271	4	4	4	4	4	4	24	4	5	4	4	17	4	5	5	5	19
272	4	4	4	4	4	3	23	1	2	2	2	7	5	5	5	4	19
273	5	5	5	5	5	5	30	5	4	4	4	17	4	4	4	4	16
274	4	4	4	4	4	4	24	4	4	4	4	16	4	4	3	3	14
275	5	5	5	5	5	5	30	4	4	4	4	16	3	3	3	4	13
276	4	4	4	4	4	4	24	2	3	2	2	9	4	4	4	4	16
277	4	4	4	4	4	4	24	4	4	3	4	15	4	5	5	4	18
278	4	4	4	4	5	4	25	3	3	4	4	14	4	3	4	3	14
279	5	5	5	5	5	5	30	4	4	4	4	16	5	5	4	4	18
280	4	4	4	4	4	4	24	4	4	5	5	18	3	3	3	3	12
281	5	5	5	5	5	5	30	5	5	5	4	19	4	4	5	5	18
282	4	4	4	4	4	4	24	4	3	3	4	14	4	3	4	4	15
283	4	4	4	4	4	4	24	5	5	5	4	19	5	5	4	4	18
284	4	4	4	4	4	4	24	5	4	4	4	17	5	4	4	4	17
285	4	4	4	4	4	4	24	4	4	4	5	17	5	5	4	4	18
286	4	4	4	5	5	4	26	3	3	3	4	13	4	3	3	4	14
287	4	5	4	4	4	4	25	3	4	4	4	15	4	4	4	5	17
288	3	3	4	3	3	3	19	4	4	4	4	16	4	5	5	4	18
289	4	4	4	4	4	4	24	5	4	4	3	16	4	4	4	4	16
290	4	4	4	4	5	4	25	4	3	3	4	14	4	4	3	4	15

291	4	4	4	4	4	4	24	4	4	4	4	16	5	4	4	5	18
292	5	4	5	4	4	5	27	3	3	3	3	12	4	4	4	4	16
293	5	5	5	5	5	5	30	5	5	4	4	18	4	4	3	3	14
294	4	4	4	4	4	4	24	4	4	3	4	15	4	4	4	4	16
295	4	4	4	4	4	3	23	4	4	4	4	16	5	4	4	4	17
296	4	4	4	4	4	4	24	4	4	4	4	16	4	4	5	5	18
297	5	5	5	5	5	5	30	4	4	4	4	16	4	3	4	3	14
298	4	4	4	4	4	4	24	3	4	4	3	14	4	5	5	5	19
299	5	5	5	5	5	5	30	4	5	4	3	16	5	5	5	4	19
300	4	4	4	4	4	4	24	5	4	4	5	18	4	4	4	4	16
301	4	4	4	4	4	4	24	4	4	4	4	16	4	4	3	3	14
302	4	4	4	4	4	4	24	3	4	4	4	15	3	3	3	4	13
303	4	4	4	4	4	4	24	4	5	5	5	19	4	4	4	4	16
304	4	4	4	5	5	4	26	5	5	4	5	19	4	5	5	4	18
305	4	5	4	4	4	4	25	5	5	4	5	19	4	3	4	3	14
306	3	3	4	3	3	3	19	4	5	4	4	17	5	5	4	4	18
307	4	4	4	4	4	4	24	1	2	2	2	7	3	3	3	3	12
308	4	4	4	4	5	4	25	5	4	4	4	17	4	4	5	5	18
309	4	4	4	4	4	4	24	4	4	4	4	16	4	3	4	4	15
310	5	4	5	4	4	5	27	4	4	4	4	16	5	5	4	4	18
311	5	5	5	5	5	5	30	2	3	2	2	9	5	4	4	4	17
312	4	4	4	4	4	4	24	4	4	3	4	15	5	5	4	4	18
313	4	4	4	4	4	3	23	3	3	4	4	14	4	3	3	4	14
314	5	5	5	5	5	5	30	4	4	4	4	16	4	4	4	4	16
315	4	4	4	4	4	4	24	4	4	5	5	18	4	4	3	3	14
316	5	5	5	5	5	5	30	5	5	5	4	19	4	4	4	4	16
317	4	4	4	4	4	4	24	4	3	3	4	14	5	4	4	4	17
318	4	4	4	4	4	4	24	5	5	5	4	19	4	4	5	5	18
319	4	4	4	4	4	4	24	5	4	4	4	17	4	3	4	3	14
320	4	4	4	4	4	4	24	4	4	4	5	17	4	5	5	5	19
321	4	4	4	5	5	4	26	3	3	3	4	13	5	5	5	4	19
322	4	5	4	4	4	4	25	3	4	4	4	15	4	4	4	4	16
323	3	3	4	3	3	3	19	4	4	4	4	16	4	4	3	3	14
324	4	4	4	4	4	4	24	5	4	4	3	16	3	3	3	4	13
325	4	4	4	4	4	4	24	4	3	3	4	14	4	4	4	4	16
326	4	4	4	4	4	4	24	4	4	4	4	16	4	5	5	4	18

327	4	4	4	5	5	4	26	3	3	3	3	12	4	3	4	3	14
328	4	5	4	4	4	4	25	5	5	4	4	18	5	5	4	4	18
	4.1	3.98	4.06	4.07	4.09	4.04	24.3	4.02	3.98	3.93	3.98	15.9	4.15	4.05	4.04	4.02	16.3

Hasil Olah Data Spss 328 Sampel

X1.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	TS	4	1.2	1.2	1.2
	KS	30	9.1	9.1	10.4
	S	222	67.7	67.7	78.0
	SS	72	22.0	22.0	100.0
	Total	328	100.0	100.0	

X1.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	STS	4	1.2	1.2	1.2
	TS	4	1.2	1.2	2.4
	KS	58	17.7	17.7	20.1
	S	192	58.5	58.5	78.7
	SS	70	21.3	21.3	100.0
	Total	328	100.0	100.0	

X1.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	STS	4	1.2	1.2	1.2
	TS	4	1.2	1.2	2.4
	KS	32	9.8	9.8	12.2
	S	216	65.9	65.9	78.0
	SS	72	22.0	22.0	100.0
	Total	328	100.0	100.0	

X1.4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	TS	4	1.2	1.2	1.2
	KS	34	10.4	10.4	11.6
	S	224	68.3	68.3	79.9
	SS	66	20.1	20.1	100.0
	Total	328	100.0	100.0	

X1.5

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	STS	4	1.2	1.2	1.2
	TS	4	1.2	1.2	2.4
	KS	46	14.0	14.0	16.5
	S	180	54.9	54.9	71.3
	SS	94	28.7	28.7	100.0
	Total	328	100.0	100.0	

X1.6

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	STS	4	1.2	1.2	1.2
	TS	4	1.2	1.2	2.4
	KS	44	13.4	13.4	15.9
	S	200	61.0	61.0	76.8
	SS	76	23.2	23.2	100.0
	Total	328	100.0	100.0	

X2.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	STS	8	2.4	2.4	2.4
	TS	9	2.7	2.7	5.2
	KS	38	11.6	11.6	16.8
	S	187	57.0	57.0	73.8
	SS	86	26.2	26.2	100.0
	Total	328	100.0	100.0	

X2.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	STS	1	.3	.3	.3
	TS	9	2.7	2.7	3.0
	KS	53	16.2	16.2	19.2
	S	196	59.8	59.8	79.0
	SS	69	21.0	21.0	100.0
	Total	328	100.0	100.0	

X2.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	STS	1	.3	.3	.3
	TS	17	5.2	5.2	5.5
	KS	45	13.7	13.7	19.2
	S	207	63.1	63.1	82.3
	SS	58	17.7	17.7	100.0
	Total	328	100.0	100.0	

X2.4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	TS	17	5.2	5.2	5.2
	KS	25	7.6	7.6	12.8
	S	232	70.7	70.7	83.5
	SS	54	16.5	16.5	100.0
	Total	328	100.0	100.0	

Y1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	TS	4	1.2	1.2	1.2
	KS	24	7.3	7.3	8.5
	S	219	66.8	66.8	75.3
	SS	81	24.7	24.7	100.0
	Total	328	100.0	100.0	

Y2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	STS	4	1.2	1.2	1.2
	TS	3	.9	.9	2.1
	KS	55	16.8	16.8	18.9
	S	176	53.7	53.7	72.6
	SS	90	27.4	27.4	100.0
	Total	328	100.0	100.0	

Y3

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	STS	4	1.2	1.2	1.2
	TS	3	.9	.9	2.1
	KS	48	14.6	14.6	16.8
	S	195	59.5	59.5	76.2
	SS	78	23.8	23.8	100.0
	Total	328	100.0	100.0	

Y4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	TS	4	1.2	1.2	1.2
	KS	50	15.2	15.2	16.5
	S	208	63.4	63.4	79.9
	SS	66	20.1	20.1	100.0
	Total	328	100.0	100.0	

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		328
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.99410633
Most Extreme Differences	Absolute	.063
	Positive	.051
	Negative	-.063
Test Statistic		.063
Asymp. Sig. (2-tailed)		.003 ^c

a. Test distribution is Normal.

b. Calculated from data.

c. Lilliefors Significance Correction.

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	7.776	.874		8.892	.000		
	X1	.259	.034	.401	7.609	.000	.850	1.177
	X2	.137	.046	.157	2.980	.003	.850	1.177

a. Dependent Variable: Y

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	3.288	.558		5.898	.000
	X1	-.036	.022	-.098	-1.655	.099
	X2	-.056	.029	-.114	-1.921	.056

a. Dependent Variable: RES_2

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.484 ^a	.234	.229	2.000

a. Predictors: (Constant), X2, X1

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	397.149	2	198.574	49.632	.000 ^b
	Residual	1300.302	325	4.001		
	Total	1697.451	327			

a. Dependent Variable: Y

b. Predictors: (Constant), X2, X1

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	
	B	Std. Error	Beta			
1	(Constant)	7.776	.874		8.892	.000
	X1	.259	.034	.401	7.609	.000
	X2	.137	.046	.157	2.980	.003

a. Dependent Variable: Y

Dokumentasi Kegiatan Penelitian

